

In an Emergency

1. Call 911.
2. Stay calm so you can give clear information.
3. The first person who answers will ask, “Do you require Police, Fire or Ambulance?” Say which one you need.
4. Give the location of the emergency—town or township.
5. Describe briefly what is happening.
6. Give your name, address and telephone number.
7. Give the apartment number or access code if applicable.
8. Remain on the line to provide additional information if requested to do so by the call taker.



Did you know?

Callers who do not speak much English should tell the 911 operator what their language is. There may be help available in their own language.

Did you know?

When you make a call from a wireless or cellular phone, the 911 operator does **not** receive the phone number and address from where the call originated. You should give your number so he or she can reach you in case you get cut off. Make sure you have the number written in an easy-to-find place if you cannot always remember it.



(from www.opp.ca)